

ABSTRACT OF THE DISCLOSURE

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A virtual turret side 1 is composed on the basis of a general-purpose personal computer 11 in a dealing communication system. A mobile turret side 2 is composed of another computer 21 and performs connection³(8) between the virtual turret and the mobile turret by remote computing. This composition uses a general-purpose operating software on a virtual turret based on a general-purpose personal computer and makes it possible to perform operation of a control system of a virtual turret and control of a voice system of a CTI device from the mobile turret system by means of connection by remote computing and mobile computing.

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